**NOTICE OF GALVANIZED REQUIRING REPLACEMENT WATER SERVICE LINE**

date of notice

CUSTOMER Address line 1

CUSTOMER Address line 2

Dear Water Customer,

INSERT Water System NAme would like to inform you that the water service line to the above address has been classified as a **Galvanized Requiring Replacement (GRR) Service Line**. This means that some or all of the service line contains galvanized piping that was or could have been downstream from a lead source. Lead scale can build up on the interior of the galvanized piping and later release into drinking water even after the original source of lead is replaced. Therefore, water supplied through a galvanized requiring replacement service line has the potential to increase your risk of exposure to lead. For further information regarding your service line, our service line inventory is accessible at INSERT HOW TO ACCESS INVENTORY HERE (E.G., WEBSITE, PHYSICAL LOCATION, EMAIL).

**What is a Service Line?**

A service line is the piping that runs from the water main to the building inlet. Ownership varies by water system but is typically split between the water system and the customer. INSERT Water System NAme owns the section of the service line from the \_\_\_\_\_\_\_\_\_\_ to the \_\_\_\_\_\_\_\_\_\_, while the section from the \_\_\_\_\_\_\_\_\_\_ to the \_\_\_\_\_\_\_\_\_\_ is owned by the customer.

**How Can I Replace My Service Line?**

1. Provide Information about opportunities to replace lead service lines. 2. Discuss programs that provide financing solutions to assist property owners WITH REPLACING their portion of a LEAD SERVICE line. In addition, we are required to replace the water system-owned portion of the service line upon notification that the customer-owned portion will be undergoing replacement. Please notify us at INSERT EMAIL OR PHONE so we may coordinate our efforts.

**What are the Health Effects of Lead?**

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

**What Can I do to Reduce Exposure to Lead in Drinking Water?**

* **Run your water to flush out lead.** If the water hasn’t been used for several hours, run the water for 15-30 seconds to flush lead from interior plumbing or run it until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
* **Use cold water for cooking and preparing baby formula.**
* **Do NOT boil water to attempt to remove lead.**
* **Look for alternative sources or treatment of water (such as bottled water or water filters).**
* **Re-test your water for lead periodically.**
* **Identify and replace plumbing fixtures containing lead.**

For more information, call us at INSERT PHONE NUMBER**,** or visit our website at INSERT WEBSITE, IF APPLIcable. For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's website at http://www.epa.gov/lead or contact your health care provider.

Sincerely,

WATER SYSTEM NAme or logo

Water System Address line 1

Water System Address line 2